



2023 UPDATE

HAPPY NEW YEAR 2024

As we stand at the threshold of a new year, we take great pleasure in reflecting on the remarkable journey we have traversed together in 2023.

2023 has been a testament to our collective strength, resilience, and unwavering commitment to continuous improvement. Looking back, we celebrate the strides made in quality and patient safety initiatives with the collaborative spirit exhibited by CAHO members and various stakeholders. Out of the way adherence to the highest standards has positioned each of us as leaders in the pursuit of healthcare excellence.

Together, we have formed alliances, shared best practices, and contributed to the enhancement of healthcare delivery. Let our collective efforts drive positive change, fostering a healthcare ecosystem that prioritizes accessibility, inclusivity, and the highest standards of care.

As we welcome 2024, let us do so with optimism and a renewed sense of purpose. The lessons learned so far will guide us as we navigate the dynamic healthcare industry. With immense pride and gratitude, we present to you the Year-End Report for 2023, summarizing the achievements we have made as a united CAHO family.

Our heartfelt gratitude extends to every member of the CAHO family – our healthcare professionals, volunteers, partners, and the community we serve. Your dedication and resilience have been the bedrock of our success.

May the coming year be filled with prosperity, health, and continued opportunities for collaboration and growth. Together, we will shape the future of healthcare and continue to make a positive impact on the lives of all.

Wishing you a joyous and successful New Year!



Dr. Vijay Agarwal,
President



Mr. Sameer Mehta,
Vice President



Dr. Lallu Joseph,
Secretary-General

JOIN CAHO



CAHO ACADEMY



Training Programs

Conducted 108 training programs and workshops, and successfully trained a diverse group of 6167 professionals.

Launched 5 impactful training programs, contributing to professional development and industry excellence.

EXPLORE



Masterclass Series

Launched the new series on Sustainability in Healthcare, attended by 117 professionals.

Additionally, we offer five more Masterclass Series for self-paced learning, providing a flexible and accessible approach to professional development.

EXPLORE



Self-Paced Learning

Since 2020, we've introduced six self-paced learning programs.

These courses have been undertaken by 1200+ number of professionals and are open for enrollment at any time.

EXPLORE



Webinars

Experts conducted over 40 webinars covering diverse subjects, prominently featured and promoted on the ISQua/ASQua website.

Our [International webinar series](#) comprising 12 sessions this year reached a global audience of 6755 professionals.

EXPLORE

CAHO DIVISION ACTIVITIES



Continuing Quality Education (CQE) Series

The Quality Professionals division of CAHO, in collaboration with ASQua, organized a monthly 3-hour e-conclave with 6 [sessions](#) attracting 2321 attendees.

EXPLORE



CXO's Roundtable

Spearheaded by the Healthcare Institution's division of CAHO, 10 sessions were conducted with 400+ CXOs and 1200+ attendees, fostering discussions on patient-centric strategies, technology integration, and regulatory challenges

EXPLORE



Continuing Diagnostic Education (CDE) Series

Presented by the Diagnostic Centres division of CAHO, this monthly 1-2 hour conclave featured live virtual sessions by national and international experts, with 3 [series](#) attracting 4121 attendees.

The CMEs on Clinicopathology and Immunohistochemistry were also held at Jabalpur and Pune respectively.

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Membership



Significant growth in membership, with Healthcare & Diagnostic Institution Members now standing at 434, including 98 new additions.

Quality Professionals' membership includes 1075 regular members (285 new additions) and 432 associate members (342 new additions).

Internationally CAHO boasts affiliation with 5 institutions and 24 individuals (6 new additions).

The Centres for Quality Promotion (CQP) increased to 32, including 4 new additions.

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Collaborations



Actively collaborated with numerous associations, societies, industries, medical, and academic institutions. IIM Shillong, Yenepoya Medical College, Americares India, Pfizer Inc, Beyond Carlton, Dozee, BSI and CARF were added to the partners' club this year.

CAHO Projects



Collaborated and led various projects with esteemed organizations like WHO India, NABL, NABET, Americares India, Pfizer Inc, 3M India Ltd, ISO addressing critical issues and challenges in healthcare facilities.

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Other Initiatives



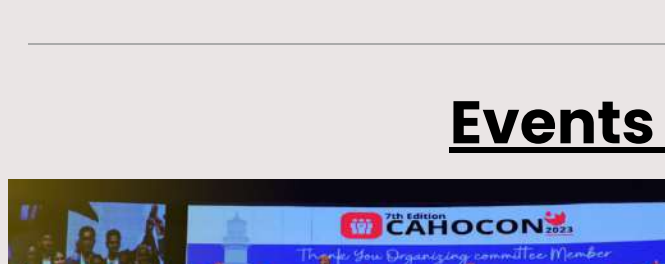
[CAHO GC Brainstorming Meet at Sri Lanka](#) | [National Certifying Examination for Infection Control Professionals](#) | [CAHO Action Plan on Sustainability \(CAPS\)](#) | [Monthly Quality Meetings \(MQM\)](#) | [Surveys, Case Studies/Feedback](#), engaging in various activities to gather insights and [refining of NABH accreditation standards](#).

Standing Committees



Established [standing committees](#) across different domains to foster and execute research initiatives, set benchmarks in healthcare quality, and enhance patient safety measures.

Events @ CAHO

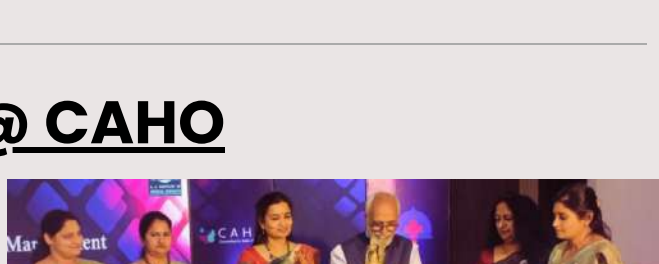


CAHOCON 2023

The 8th edition held at HICC Novotel Hyderabad was a resounding success, evolving into one of the largest events in the field of Quality and Patient Safety.

The 9th edition is scheduled for 5th, 6th and 7th April at the Biswa Bangla Convention Centre, Kolkata.

EXPLORE

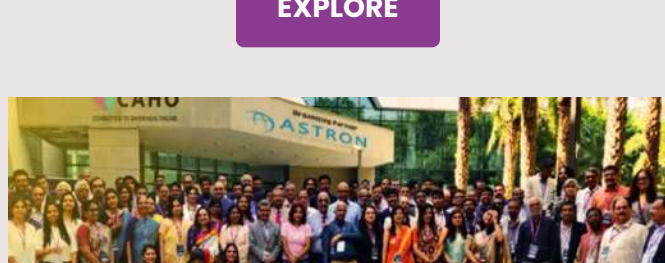


CAHO-SAKCON 2023

SAKCON aimed to sensitize future leaders about making healthcare efficient, effective, affordable, and accessible.

The second edition hosted by IIMHR Bangalore took place at NIMHANS Convention Centre, drawing an attendance of over 500 healthcare management students.

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CAHOTECH 2023

An event with a global perspective on the theme "Technology to make Healthcare Accessible, Efficient & Affordable" attended by over 500 delegates.

EXPLORE



CAHOLABCON 2023

The first in-person conclave on the theme "Ensuring Quality & Addressing Challenges in the Spectrum of Lab Diagnostic" was a resounding success, with the 3rd edition scheduled for 5th April at the Biswa Bangla Convention Centre Kolkata.

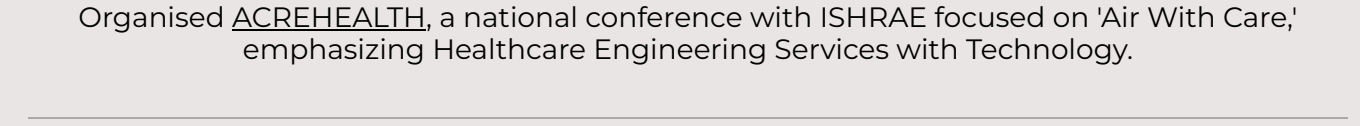
EXPLORE

Other Activities



Participation in [ISQua Conference 2023 @ Seoul](#) with a delegation of 23 members. Celebrated [World Patient Safety Day 2023](#) with thematic competitions and activities. Organised [ACREHEALTH](#), a national conference with ISHRAE focused on 'Air With Care,' emphasizing Healthcare Engineering Services with Technology.

Competitions & Partner Events



Various thematic competitions and contests were held throughout the year. Participated in activities, webinars, panels, and [events](#) organized by [industry partners](#).

Resources for Members in 2023



[CONVERT & Hand Hygiene, ISHRAE Guidebook for Healthcare Facilities, Third Party Fire Safety Audit, CAHO Podcast with Business World](#)

[White Paper on PREMs, Guidelines on Setting up of PACs, Indian Clinical Chemistry Benchmarking, DIALOG](#)

These accomplishments and initiatives underscore CAHO's commitment to advancing healthcare quality, patient safety, and sustainable practices.

Looking ahead, CAHO remains dedicated to fostering collaboration, promoting excellence, and contributing to the continuous improvement of the healthcare ecosystem.

JOIN US

Be a part of the collective effort to improve patient safety by building a culture of safety in healthcare.

Happy New Year
2024



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